

## Reliable, Dedicated Internet Solution Available in Speeds From 56K to OC-48 and Gigabit Ethernet

The Level 3 Dedicated Internet Access service combines essential enterprise Internet features with world-class global Internet reach and scalability, for a high-performance Internet solution for enterprises of all sizes. The service can be offered as either a stand-alone product or as a complement to other Level 3 data communication products. The fixed-rate service is available in a wide range of bandwidth speeds and access methods, from 56 Kbps to OC-48 and Gigabit Ethernet with both full-port and fractional throughputs. The Dedicated Internet Access service is designed to fit the diverse requirements of enterprises that demand high-performance access to the global Internet marketplace.

### Overview

- TDM transport ranging from DS-1 through full-port OC-48
- Ethernet transport ranging from fractional 10/100 through full-port Gigabit Ethernet
- Granularity of service profiles: full-port and fractional
- Primary and secondary authoritative domain name service
- High-performance DNS resolution
- Static IP allocation
- Access to Level 3's customer online bandwidth utilization portal
- 24-hour Internet service technical support
- 24-hour network monitoring and management
- Optional managed router service

### Benefits

- Industry-awarded Tier 1 Internet backbone
- Third-party recognition as one of the most highly connected Internet backbones in the world
- Customer base that includes many of the world's largest Internet content providers
- Highly-redundant and scalable backbone architecture
- Dedicated operational resources that constantly monitor IP backbone traffic
- Extensive list of high-capacity world-class Points of Presence (POPs)

### Detailed Service Description

Level 3's fully owned and managed high-performance IP infrastructure provides a world-class backbone for demanding enterprise customers. With its wide range of bandwidth options and access methods, customers can choose the best connectivity options for their business.

### Service Level Agreements

The redundant, self-healing design of our local and long-haul network enables Level 3 to offer on-net customers industry-leading Service Level Agreements (SLAs).