

December 6, 2007

To whom it may concern:

We are writing to commend Dave Robison (Robee) and the Clearwater Builders crew.

In 2005 we purchased a house designed by Roland Batten and built by Mike Crane's Four Seasons Construction in about 1994. We wanted to make some changes and approached Mike to do the work. He was in the process of leaving the Burlington area and recommended Robee, who was part of the Four Seasons crew who built the house. We are very glad we made the choice to work with Robee.

We had the experience of working with an established high-end builder and his crew constructing a house in Cincinnati. We found working with Clearwater Builders to be an entirely different and better experience. Clearwater's goal clearly was to get things done the way we wanted them and they worked with us to ensure that that goal was met. Working with the contractor in Cincinnati was often stressful and sometimes had adversarial overtones, but Robee and his crew worked with us as a team.

We were so satisfied with the renovations done in 2005 that when we decided to remodel our kitchen, we called on Robee again. Remodeling while you are living in the house is always disruptive and stressful, but Robee and his crew made this job almost painless. We had so much confidence in them that we gave them the key and the run of the side of the house where the kitchen is, and we kept out of that part of the house except when there was a question or we couldn't contain our curiosity and excitement about progress. We didn't feel the need to check up on the work because we knew that they would come to us with any decisions that needed to be made, rather than simply proceeding, perhaps not in the manner we would have wished. One thing that struck us as we got to know the various members of the team was the respect and comradeship among the Clearwater team members. I don't believe in all the time they worked in our house that we ever heard a cross word among them. All of the crew members were courteous and pleasant to work with, and went out of their way to respect our home and comfort, and to avoid allowing the construction dust to affect the rest of the house.

It was our goal with the kitchen remodeling to repeat some of the design features of the house, which presented some challenging issues, all of which were thoughtfully and competently accomplished to our complete satisfaction. We would be the first to admit that we have very high standards, and are often disappointed in things that fall short of our criteria, but Clearwater was able to meet or exceed our expectations and hopes for the jobs they have done for us.

Clearwater Builders is surely not the least costly firm we could have contracted with, but the exceptional quality of their work, their craftsmanship, pride in their work, and integrity made them the most cost-effective choice for us.